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	Department of Fun Employment and Housing	(Tee Exempt, Gov. Code, y 0105)		
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8	IN THE SUPERIOR COURT OF THE STATE OF CALIFORNIA IN AND FOR THE COUNTY OF ALAMEDA			
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11	DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING, an agency of the State of	Case No. 22CV006830		
12	California,	Dept: Hon.		
13	Plaintiff,	CIVIL RIGHTS COMPLAINT FOR		
14	vs.	INJUNCTIVE AND MONETARY RELIEF AND DAMAGES		
15	TESLA, INC., doing business in California as TESLA MOTORS, INC., and DOES ONE			
16	through FIFTY, inclusive,	JURY TRIAL DEMANDED		
17) Defendents			
18	Defendants)			
	DI : ('00 DED ADEMENTE OF BATE DI DI OVA CENTE AND MONORIO ("DEDINO")			
19	Plaintiff, DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING ("DFEH"), an			
20	agency of the State of California, brings this action in its own name to remedy violations of the			
21	California Fair Employment and Housing Act, Government Code section 12900 et seq. ("FEHA")			
22	and other laws by Defendants TESLA, INC. doing business in California as TESLA MOTORS,			
23	INC. ("Tesla") and DOES ONE through FIFTY (collectively "Defendants").			
24	<u>INTRODUCTION</u>			
25	1. Founded in 2003 and formerly headquartered in Palo Alto, CA, Tesla, Inc. designs,			
26	develops, manufactures, and sells electric powered vehicles, and energy generation and storage			
27	programs in the United States, China, Norway, and across the world. The company operates in two			
28	segments – Automotive, and Energy Generation and Storage. Tesla is one of the world's most			
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⁷ Scooter Doll, Tesla Factory Locations: Where They Are and Could Soon Be, Electrek (Jul. 14, 2021, 1:44 AM PDT),

https://electrek.co/2021/07/14/tesla-factory-locations-where-they-are-and-could-soon-be/ [as of Dec. 15, 2021].

Dept. Fair Empl. & Hous. v. Tesla, Inc., et al.
Civil Rights Complaint for Injunctive and Monetary Relief, and Damages

accommodates over 15,000 Tesla workers alone. ¹⁴ With contractors included, thousands more work at the Fremont factory. ¹⁵ And, Black and/or African American workers are segregated to the lowest levels. While Black and/or African American workers make up 0% of executives and about 3% of professionals at the Fremont plant, about 20% of the factory operatives, such as engine and other machine assemblers, are Black and/or African American. ¹⁶ Black and/or African American workers were also over-represented in Tesla's contract workforce. However, Black and/or African Americans are severely under-represented as officials and managers, executives/senior officials and managers, first/mid-officials and managers, and professionals. ¹⁷

9. Segregation at the Fremont factory, along with the absence of Black and/or African Americans in leadership roles, has left many complaints of rampant racism unchecked for years. As early as 2012, Black and/or African American Tesla workers have complained that Tesla production leads, supervisors, and managers constantly use the n-word and other racial slurs to refer to Black workers. They have complained that swastikas, "KKK," the n-word, and other racist writing are etched onto walls of restrooms, restroom stalls, lunch tables, and even factory machinery. They have complained that Black and/or African American workers are assigned to more physically demanding posts and the lowest-level contract roles, paid less, and more often terminated from employment than other workers. They have also complained that Black and/or African American workers are often denied advancement opportunities, and more often and more severely disciplined than non-

 $^{^{14}\,}Tesla,\,Inc.,\,"Tesla\,Factory,"\,\,\underline{https://www.tesla.com/factory}\,[as\,of\,Dec.\,\,14,\,2021];\,Tesla\,Inc.\,Pay\,\,Data\,\,Report\,\,2021.$

¹⁵ Lauren Hepler, *Menial Tasks, Slurs, and Swastikas: Many Black Workers at Tesla Say They Faced Racism*, New York Times (Nov. 30, 2018), https://www.nytimes.com/2018/11/30/business/tesla-factory-racism.html [as of Dec. 15, 2021].

¹⁶ 2017 EEO-1 Report for Tesla, Inc. at 45500 Fremont Blvd. in Fremont, California. Because Tesla is a federal contractor and employs 50 or more employees in California and the United States, Tesla is required to file an Employer Information Report EEO-1, also known as the EEO-1 Report. The EEO-1 Report requires employers to report employment data for all employees categorized by sex, race/ethnicity, and job category. EEOC, EEO-1 Data Collection, https://www.eeoc.gov/employers/eeo-1-data-collection [as of Dec. 14, 2021]; Tesla Inc. Pay Data Report 2021.

¹⁷ 2016 EEO-1 Comparison Report for Tesla, Inc. at 3500 Deer Creek Road, Palo Alto, CA 94304.

- 10. More significantly, these numerous complaints by Black and/or African American workers about racial harassment, racial discrimination, and retaliation lodged over a span of almost a decade have been futile. For example, Defendants turned, and continue to turn, a blind eye to years of complaints from Black workers who protest the commonplace use of racial slurs on the assembly line. Tesla was, and continues to be, slow to clean up racist graffiti with swastikas and other hate symbols scrawled in common areas.¹⁹
- 11. Even after years of complaints, Tesla has continued to deflect and evade responsibility. While it claims to not tolerate racial harassment or discrimination at its factories, Tesla's investigations of complaints are not compliant with law. It limits investigations of incidents in its workplace to direct employees. Tesla also argued that staffing agencies that it contracts with are expected to train contractors on Tesla's anti-harassment and anti-discrimination policies and to investigate allegations of racial harassment when staffing agency workers were involved. ²⁰ Tesla's CEO, Mr. Musk, has advised that Tesla workers should be "thick-skinned" about race harassment.
- 12. Under California law, Defendants failed to take effective remedial measures in response to complaints of discrimination and harassment. Workers were further discouraged from complaining as they were warned that complaints would be ignored, or perfunctorily acknowledged and then dismissed. Black and/or African American workers also were warned that complaints led to

¹⁸ Malathi Nayak & Dana Hull, Ex-Tesla Employee Called Racial Slurs Wins Rare \$1 Million Award, Bloomberg (Aug. 5, 2021); Ricky Riley, Black Tesla Employees Ban Together, Exposing Company's Alleged Culture of Racism, Blavity (Dec. 3, 2018, 9:25 AM), https://ds.185.66.110/black-tesla-employees-expose-companys-alleged-culture-of-racism?category1=news [as of Dec. 15, 2021]; Timothy B. Lee, Tesla Has a Problem with Racism — So Do Many of Its Rivals, Ars Technica (Nov. 30, 2018), https://arstechnica.com/cars/2018/11/tesla-has-a-problem-with-racism-in-its-factory-so-do-many-of-its-rivals/ [as of Dec. 15, 2021]; Justin Westbrook, Tesla Workers Allegedly Faced Racial Discrimination and Harassment by Coworkers and Superiors: Lawsuit, Jalopnik (Oct. 17, 2017, 8:05 PM), https://jalopnik.com/tesla-workers-allegedly-faced-racial-discrimination-and-1819633991 [as of Dec. 15, 2021].

 $^{^{19}}$ Nayak & Hull, $supra, \underline{ https://www.bloomberg.com/news/articles/2021-10-04/tesla-ordered-to-pay-137-million-for-harboring-workplace-racism}$

²⁰ Hannah Albarazi, Tesla Hit with \$137M Verdict in Race Harassment Trial, Law360 (Oct. 4, 2021, 8:53 PM EDT).

²¹ In an email to workers in 2017, Elon Musk, Tesla's Chief Executive Officer, warned against "being a huge jerk" to members of "a historically less represented group." At the same time, he wrote, "if someone is a jerk to you, but sincerely apologizes, it is important to be thick-skinned and accept that apology." Hepler, *supra*, https://www.nytimes.com/2018/11/30/business/tesla-factory-racism.html

²⁴ FEHA prohibits employment discrimination and harassment based on race, religious creed, color, national origin,

ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status. (Gov. Code, § 12940, subds.

(a) and (j), emphasis added; Cal. Code Regs., tit. 2, § 11027.1).

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unlawful race harassment; race discrimination in terms and condition of employment (including assignment, compensation, discipline, promotion, termination, constructive discharge); retaliation; failure to prevent discrimination, harassment, and retaliation; unequal pay; waiver of rights, forums, or procedures and release of claims; and recordkeeping violations.

PARTIES

15. Plaintiff Department of Fair Employment and Housing ("DFEH") is a state agency d with investigating and prosecuting civil rights actions. (Gov. Code, § 12930, subd. (f)(1)-California's legislature exercised its police power in enacting the FEHA and investing authority EH "to protect and safeguard the right and opportunity of all persons to seek, obtain, and hold byment without discrimination..." (Gov. Code, § 12920; Dept. Fair Empl. & Hous. v. Cathy's tions, Inc. (2020) 54 Cal. App. 5th 404, 410 ["the DFEH's task is to represent the interests of the and to effectuate the declared public policy of the state to protect and safeguard the rights and tunities of all persons from unlawful discrimination."].) As set forth in Government Code in 12900 et seq., DFEH is charged with enforcing the FEHA, including initiating and investigating complaints on behalf of itself and persons alleged to be aggrieved by discriminatory employment practices. (Gov. Code, §§ 12930, 12961.) At DFEH's discretion, DFEH may bring a civil action in the name of the department on behalf of a group or class of persons adversely affected, in a similar manner, by an unlawful practice. (Gov. Code, §12965.) "The DFEH acts as a public prosecutor when it pursues civil litigation under the FEHA (State Personnel Bd. v. Fair Empl. & Hous. Com. (1985) 39 Cal.3d 422, 444), and it may seek remedies to "vindicate' what it considers to be in 'the public interest in preventing ... discrimination.'" (Dept. Fair Empl. & Hous. v. Law Sch. Admission Council, Inc. (2013) 941 F.Supp.2d 1159, 1172).

16. Defendant Tesla, Inc., ("Tesla") is now and was, at all times relevant to this complaint, a Delaware corporation operating in and under the laws of the State of California and conducting business throughout California. Up until December 1, 2021, Tesla's corporate headquarters were located at 3500 Deer Creek Rd, Palo Alto, California 94304.²⁵ Its Fremont

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²⁵ Fred Lambert, *Tesla Announces It Has Officially Moved Its Headquarters Next to Gigafactory Texas*, Electrek (Dec. 1, 2021), https://electrek.co/2021/12/01/tesla-officially-moved-headquarters-gigafactory-texas/ [as of Dec. 15, 2021].

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factory is located at 45500 Fremont Blvd, Fremont, CA 94538. Its Lathrop factory is located at 18280 S Harlan Rd, Lathrop, CA 95330. At all times relevant to this complaint, Tesla was an "employer" subject to FEHA and all other applicable statutes.

- 17. Defendants DOES ONE through FIFTY, inclusive, are sued herein pursuant to Code of Civil Procedure section 474. DFEH is ignorant of the true names or capacities of the defendants sued herein under the fictitious names DOES ONE through FIFTY, inclusive. DFEH will amend this complaint to allege their true names and capacities when the same are ascertained. DFEH is informed, believes, and alleges, that each of the fictitiously named defendants is legally responsible for the occurrences, injuries, and damages alleged herein.
- 18. DFEH is informed, believes, and alleges that at all relevant times, each defendant is and was, the director, agent, employee, and/or representative of every other defendant and acted within the course and scope of their agency, service, employment, and/or representation, and that each defendant herein is jointly and severally responsible and liable to the Group for the damages hereinafter alleged. At all relevant times, there existed a unity of ownership and interest between or among two or more of the Defendants such that any individuality and separateness between or among those Defendants has ceased, and Defendants are the alter egos of one another. Defendants exercised domination and control over one another to such an extent that any individuality or separateness of Defendants does not, and at all times herein mentioned did not, exist. All of the acts and failures to act alleged herein were duly performed by and attributed to all Defendants, each acting as the joint employer as Defendants jointly supervised and controlled workers' conditions of employment, determined assignments, rate of pay or method of payment, had authority to hire or fire workers, and maintained employment records. All actions of all Defendants were taken by workers, supervisors, executives, officers, and directors during employment with all Defendants, were taken on behalf of all Defendants, and were engaged in, authorized, ratified, and approved of by all other Defendants.

PROCEDURAL HISTORY, JURISDICTION, AND VENUE

- 19. DFEH incorporates and realleges all previous allegations as if fully set forth herein.
- 20. Venue is proper in the County of Alameda under Government Code section 12965,

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subdivision (a) as unlawful practices complained of in this complaint occurred in, and relevant records are maintained and administered in, the County of Alameda.

- 21. DFEH's director, in their discretion, may file a complaint on behalf of a group or class. (Gov. Code, § 12961; Cal. Code Regs., tit. 2, §§ 10012 and 10013.) Pursuant to this authority, the DFEH Director filed and served a Notice of Group or Systemic Investigation and Director's Complaint for Group/Class Relief against Tesla, Inc. in 2019 (DFEH Case No. 201906-06540918) ("DFEH Director's Complaint"). The DFEH Director's Complaint alleged that Defendant Tesla engaged in discrimination and harassment against its workers on the basis of race. The DFEH Director's Complaint further alleged that Tesla retaliated against its workers for reporting or opposing race harassment. In addition, the DFEH Director's Complaint alleged that Tesla failed to take all reasonable steps necessary to prevent harassment from occurring.
- 22. After approximately three years of investigation, receiving hundreds of complaints from workers and serving many to Tesla, DFEH issued a cause finding on January 3, 2022. In the course of DFEH's investigation, DFEH found evidence that Defendants subjected its Black and/or African American workers to racial harassment and discriminated against them in the terms and conditions of employment, including assignment, discipline, promotion, termination, and constructive discharge. DFEH's investigation also found that Defendants retaliated against its Black and/or African American workers when they complained or reported the harassment or discrimination. Further, DFEH's investigation found that Defendants failed to take all reasonable steps necessary to prevent unlawful discrimination, harassment, or retaliation. DFEH's investigation also found that Defendants paid Black and/or African American workers less than workers of another race or ethnicity for substantially similar work. DFEH's investigation also found that Defendants required Black and/or African American workers to waive rights, forums, and/or procedures as a condition of employment, continued employment, or the receipt of any employmentrelated benefit. Lastly, DFEH's investigation uncovered record-keeping violations. These claims are alleged and/or reasonably related to and like the claims originally alleged in the Director's Complaint.
 - 23. DFEH attempted to resolve this matter without litigation. Prior to filing this civil

- 24. In the case of failure to eliminate an unlawful practice through conference, conciliation, mediation, or persuasion, or in advance thereof if circumstances warrant, DFEH may bring a civil action in the name of the department in state and federal courts. (Gov. Code, §§ 12930, subd. (h) and 12965, subd. (a).)
- 25. All administrative procedures precedent to the institution of this lawsuit have been fulfilled.
- 26. By operation of a signed agreement between the parties, DFEH has timely filed its complaint.
- 27. The amount of damages sought by this complaint exceeds the minimum jurisdictional limits of this Court.

GOVERNMENT ENFORCEMENT ACTION ALLEGATIONS

- 28. DFEH brings this government enforcement action for group relief on behalf of the state in the public interest and all Black and/or African American workers (the "Group") pursuant to Government Code sections 12961 and 12965.
- 29. DFEH's authority to seek relief on behalf of the state in the public interest and the Group is a delegation of power by the Legislature. (*See, e.g.*, Gov. Code, §§ 12920, 12920.5, 12930,

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²⁶ Tesla, *The DFEH's Misguided Lawsuit*, Tesla Blog (Feb. 9, 2022), https://www.tesla.com/blog/dfehs-misguided-lawsuit [as of Feb. 9, 2022]. In the blog post, Tesla disingenuously stated that on "almost 50 occasions DFEH closed its investigation without a finding of misconduct against Tesla." It is unclear which administrative complaints Tesla refers to, but many resulted in an immediate request for a right to sue.

12961, and 12965.) Section 12961 expressly authorizes the DFEH Director to file a complaint on behalf of the department seeking relief for a group of persons adversely affected, in a similar manner, by an alleged unlawful practice. "Any complaint so filed may be investigated as a group *or* class complaint, and, if in the judgment of the director circumstances warrant, *shall* be treated as such for purposes of conciliation, dispute resolution, and *civil action*." (Gov. Code, §§ 12961 and 12965, subd. (a), italics added.)

- 30. Pursuant to such statutory authorities, the DFEH filed and gave notice to Tesla of group or class complaints for purposes of investigation, mediation, and civil action. DFEH investigated the complaints, attempted to mediate the DFEH group or class complaint with Tesla and, after a failure to eliminate the unlawful practices through mediation, or in advance thereof if circumstances warrant, DFEH filed this civil action seeking to remedy the group or class violations in this Court. (Gov. Code, §§ 12930, subd. (h), 12961, 12965, subd. (a).)
- 31. DFEH brought this government enforcement action in its own name pursuant to express statutory authority from the Legislature. (Gov. Code, § 12900 *et seq.*; Cal Const., Art III, § 3.) The Legislature authorized DFEH to proceed on a group or class basis in a civil action. (Gov. Code, §§ 12961 and 12965, subd. (a).)
- 32. DFEH's government enforcement action seeks to remedy, prevent, and deter the pattern or practice of unlawful racial harassment, racial discrimination and other violations, disparate impact violations, continuing violations and other unlawful practices that Defendants engaged in against aggrieved Black and/or African American workers. (*See, e.g.*, Gov. Code, §§ 12920, 12920.5, 12930, 12961, and 12965.)
- 33. DFEH brings this representative enforcement action in its capacity as a state agency and the authority vested in DFEH by the FEHA, which does not require class certification under Code of Civil Procedure sections 378 and 382. (Gov. Code, § 12961; *People v. Pacific Land Res. Co.* (1977) 20 Cal.3d 10, 17 ["[a]n action filed by the People seeking injunctive relief and civil penalties is fundamentally a law enforcement action designed to protect the public and not to benefit private parties"]; *Dept. Fair Empl. & Hous. v. Law School Admission Council, Inc., supra*, 941 F.Supp.2d at 1168-1170 [holding that DFEH action is not subject to class certification requirements

concern about current workplace practices at Tesla," DFEH and Tesla's own workers throughout the state – not just production associates from the Fremont factory from 2015-2019 – have raised concerns about race harassment,

discrimination, and retaliation for years. They still do, as complaints were filed as recently as 2022.

These workers were subjected to Defendants' production associates, leads, and supervisors directly calling them the n-word throughout the day. One worker heard Defendants' production associates and leads tell her to "Shut the fuck up, N[]," and "All blacks look alike." Another Black worker reported that at least twice Defendants' workers mocked him for eating watermelon during lunch. They accused him of being lazy, saying, "You're eating watermelon, that's why you're lazy." These co-workers also speculated about his genitals and referred to him as "Mandingo" or "big black guy." Another worker heard Defendants' production lead and production associate crack racist jokes loud enough for others to hear. When he raised the jokes with them, the production associate slapped his shoulder and said it was just a joke. When another Black worker protested to being called a racial slur and asked Defendants' production associates, leads, and supervisor to refer to him by his name, they retorted, "This N[] is crazy" or "This N[] is tripping." They called him a snitch for complaining.

- 38. Notably, Defendants' leads, supervisors, and managers were active participants and/or witnesses to these racist comments. Black and/or African American workers reported that Defendants' leads and supervisors on the production line often said, "That stupid N[] over there" or "That fucking N[], I can't stand them." Regarding a group of Black production associates, Defendants' supervisor said that "there [was] too many of them in there. They are not Tesla material." Defendants' supervisors complained about where Black and/or African American workers were assigned, saying, "Monkeys work outside," and "Monkeys need a coat in cold weather." A supervisor pointedly asked one African American worker, "Do most Africans have bones through their noses?" Another African American worker reported that a group of Defendants' production leads often laughed at her whenever she walked by them. These leads muttered "N[]" or "Shut up, N[]" to her at first. When she started getting awards for her work performance, these leads openly called her these racial slurs.
- 39. On a daily basis, Black and/or African American workers were confronted with racist writing while working at Tesla. They saw racist graffiti including "N[]," "KKK," swastikas, the Confederate flag, a white supremist skull, "go back to Africa," and "mayate" written on the restroom walls, restroom stalls, lockers, workplace benches, workstations, lunch tables, and the

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break room. These slurs were even etched onto Defendants' machinery. One Black worker observed "hang N[]" penned next to a drawing of a noose in the breakroom restroom. This worker also saw "all monkeys work outside" and "fuck N[]" on the breakroom walls. These racial slurs and racial comments, apparent to all who walked by, were left up for months, without Defendants bothering to remove them.

40. A common narrative was Black and/or African American workers being taunted by racial slurs and then baited into verbal and physical confrontations, where they, in turn, were the ones disciplined for being purportedly "aggressive" or "threatening." These written warnings in their personnel files had consequences for later promotional and professional opportunities. Some Black and/or African American workers even resigned during investigations because they did not have confidence that Defendants' human resources department would be fair and unbiased.

Racial Discrimination - Assignment, Compensation, Discipline, Promotion, Termination, and Constructive Discharge

41. The hostility against Black and/or African American workers bled into Defendants' employment actions, where Black and/or African American workers were subjected to discriminatory terms and conditions of employment. Black and/or African American workers reported being assigned to the most physically demanding posts in the Tesla factories, compared to non-Black workers who were given more technical, less physical jobs. One worker witnessed only Black and/or African American workers cleaning the factory floor on their hands and knees. No other groups of workers had to do the same. Another worker heard Defendants' workers complain about the heavy workload and how they "need[ed] to get some [B]lacks on this line," suggesting that Black and/or African American workers can and should be doing the difficult menial jobs. One Black worker started as a production lead when he came through a staffing agency, but after he introduced himself to his white manager, he was demoted on the same day to a production associate. His supervisor told him that Defendants' manager thought he was "better suited" in the more laborintensive position. This worker also applied for a transfer to Tesla's Lathrop factory, only to be told by his manager not to "get [his] hopes up." However, a white co-worker was granted the same transfer. Many Black and/or African American workers reported that the Fremont factory was

racially segregated where areas of the factory staffed by Black workers were referred to as "the dark side."

- 42. Defendants also more frequently subjected Black and/or African American workers to more severe treatment and discipline than non-Black workers. Black and/or African American workers were more quickly written up or fired for minor infractions. One Black worker was fired for allegedly being late, while non-Black workers were not similarly terminated for the same infraction. Another Black worker stated that his supervisor constantly tried to intimidate him, staring him down and using an aggressive tone with him. When this worker reported safety issues to his supervisor, Defendants' supervisor either ignored him or did not believe him. Although this supervisor had only started managing the Black worker, Defendants' supervisor gave the worker an unjustified negative performance review without consulting the worker's prior supervisor. Another Black worker missed several opportunities to "level up" and obtain a salary increase because she was written up for using profanity or purportedly "being aggressive." Non-Black workers were not similarly disciplined for the same.
- 43. Similarly, Defendants denied promotions to Black and/or African American workers much more frequently than other workers. Defendants relied on informal and opaque decision-making processes to promote and level up their workers. As a result of this and other practices and policies, Black and/or African American workers were rarely promoted to lead or supervisor, much less managers. Based on the general population and the workforce at Tesla's competitors, Black and/or African American workers were overrepresented as "operatives," which include engine and other machine assemblers. However, they were severely under-represented as officials and managers, executives/senior officials and managers, first/ mid-officials and managers, professionals, and administrative support staff. ²⁸ Black and/or African American workers reported that they were passed over for professional opportunities, denied the same bonuses, equity, and raises as non-Black workers, and were even demoted. One Black worker attested that when he asked his supervisor about a promotional position, the supervisor never responded to his email and later falsely claimed

²⁸ 2016 EEO-1 Comparison Report for Tesla, Inc., *supra*.

to not have gotten the job posting. By the time the worker learned about the job application process, the position was already filled.

44. For many Black and/or African American workers, the stress from the severe and pervasive racial harassment, the risk of a physical altercation and escalation with harassers, the blatant discrimination, the disproportionately severe discipline, and the futility of complaining, made the working conditions so intolerable that they resigned.

Retaliation and Defendants' Failure to Prevent

Discrimination, Harassment, and Retaliation

- Defendants' management, representatives, and human resources department because workers complained. As early as 2012, Black and/or African American workers frequently complained to the alleged harassers, Defendants' leads, supervisors, managers, staffing agency representatives, and Defendants' human resources department. They complained about the daily pervasive use of the n-word and other racial slurs, the racist graffiti in the shared spaces, the racially segregated work areas, the more physically strenuous assignments, the dangerous work conditions, and the refusal of management to rotate them off these physically demanding posts as required. They also spoke about how they have been taunted with racist comments and baited into verbal and physical confrontations, where they were the only ones subjected to discipline or were more harshly disciplined. They also complained about the unjustified negative reviews, the over-scrutiny, the disproportionately severe discipline, the denial of promotions and other professional opportunities, and even the futility of complaining.
- 46. Worse, Defendants' management retaliated against Black and/or African American workers for complaining. Complainants were denied bonuses, promotions, and other professional opportunities. They were falsely accused of being late, unjustifiably written up, denied transfers, assigned to physically strenuous posts or undesirable locations, constructively discharged, or terminated. For those who needed a reasonable accommodation, their requests for a reasonable accommodation were denied in retaliation. As a consequence, many Black and/or African American workers aggravated their injuries or disabilities. Co-workers who were associated with the

- 47. In some cases, Defendants' human resources staff gave advance notice of the race complaints to the alleged harassers before the investigation began. One Black worker stated that immediately after she complained about race harassment, Defendants' human resources official texted her harasser, who was also her supervisor, about her complaint against him. The supervisor then retaliated against the Black worker, accosting her, writing her up, and then calling security on her for being purportedly "belligerent." Even after Black and/or African American workers were transferred to a different area, retaliation by Defendants' management still persisted because management had the ability to simply walk over to the new post and harass the complainants.
- 48. With their under-staffed and inadequately trained human resources department, ²⁹ Defendants failed to take reasonable action in response to these complaints. DFEH's investigation revealed that in 2016, before Tesla established its employee relations department, Tesla had only 33 human resources professionals and managers to serve 19,916 workers in California. That is a ratio of about one human resources officer to 604 workers. In 2020, that ratio rose to about one human resource member to 740 workers.
- 49. Not surprisingly, Defendants ignored, immediately dismissed, or perfunctorily investigated and then dismissed workers' complaints. Investigations were inconsistently completed, with different investigators asking vastly varying questions, with different levels of detail and analysis, and sometimes coming to opposite conclusions. Investigations took months to complete. For example, an investigation of a race complaint, where only one witness was interviewed, took close to six (6) months to complete. Defendants' human resources staff were also not well-trained in analyzing race complaints. For example, one human resources investigator concluded that "banana boy" was simply a "nickname," not a racial slur, even though the Black complainant perceived it to

²⁹ Over recent weeks, Tesla has had two deaths occur at its Fremont factory, which have raised further concerns by its workers about workplace safety and protections. One was a murder committed by a Tesla worker after an employment altercation. Another was a death on the Tesla production line. Melissa Colorado, *Man Accused of Killing Co-Worker at Fremont Tesla Factory Charged with Murder*, NBC Bay Area (Dec. 16, 2021),

https://www.nbcbayarea.com/news/local/man-accused-of-killing-co-worker-at-fremont-tesla-factory-charged-with-murder/2757939/; Joseph Geha, *Tesla Fremont Factory Employee Dies While Working on Production Line, The Mercury News* (Jan. 20, 2022, 1:23 PM), https://www.mercurynews.com/2022/01/20/tesla-fremont-factory-employee-dies-working-production-line/ [as of Feb. 9, 2022].

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³¹ *Ibid*.

be racist and the harasser had been coached previously on his condescending communication style. In another case, Defendants' human resources investigators determined that a claim of harassment was unsubstantiated because there was no witness corroboration, even though the harasser had admitted to saying a racial slur. Workers, whom Defendants concluded had indeed harassed Black workers and were previously disciplined for similar offenses, remained employed and even were promoted because they were "good performers."

- 50. As early as 2012, Tesla began employing workers through numerous staffing agencies. Tesla progressively reduced the number of employees it hired directly and increased the number of workers it hired through staffing agencies. Tesla also mandated the staffing agencies it contracted with to require all workers to sign arbitration agreements before being assigned to Tesla. In 2021, Tesla contracted with at least fourteen staffing agencies, some of which subcontracted out with other staffing firms. Tesla did this to avoid responsibility over its workers. If the complainant and/or alleged harasser were from a staffing agency, then the staffing agency itself had to investigate the complaint. Tesla human resources administrator Annalisa Heisen, testifying as the person most knowledgeable about the internal complaints and investigation procedures at the Fremont factory, affirmed that Tesla expected staffing agencies to train subcontractors – the term Tesla used for workers who were assigned from a staffing agency – on Tesla's anti-harassment policies and to investigate allegations of racial harassment when subcontractors were involved. ³⁰ Tesla had no written procedures for coordinating investigations into racial harassment involving workers from staffing agencies and did not provide standardized training to supervisors on how to conduct investigations into racial harassment.³¹
- 51. Defendants' under-staffed human resources department and their flawed complaint and investigation policies and procedures with regard to staffing agencies allowed and continue to allow race harassment, discrimination, and retaliation to occur at Tesla. Black and/or African American workers have suffered and will continue to suffer harm from Defendants' ongoing

³⁰ Albarazi, *supra*.

³² Effective January 1, 2022, Government Code section 12946 now requires that employers preserve employment records for at least four years. Specifically, it provides: "(a) It shall be an unlawful practice for employers, labor organizations, and employment agencies subject to the provisions of this part to fail to maintain and preserve any and all applications, personnel, membership, or employment referral records and files for a minimum period of four years after the records and files are initially created or received, or for employers to fail to retain personnel files of applicants or terminated employees for a minimum period of four years after the date of the employment action taken." However, DFEH references Government Code section 12946 as it existed at the time of the DFEH investigation, which required employers maintain employment records for a minimum of two years.

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employment practice for an employer "or any other person" "to harass an employee, an applicant, an unpaid intern or volunteer, or a person providing services pursuant to a contract," because of that person's race.

- 57. Defendants' Black and/or African American workers were routinely subjected to offensive racial harassing conduct so severe and/or pervasive that it created a hostile work environment.
- 58. The harassment was perpetrated by Defendants' production associates, leads, supervisors, managers, representatives, and human resources departments, and in the cases of non-supervisors, Defendants knew or should have known of the conduct and failed to take immediate and appropriate corrective action.
- 59. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer harm, including but not limited to emotional pain, humiliation, embarrassment, belittlement, frustration, and mental anguish, as well as economic damages, in an amount to be determined at trial.
- 60. Defendants' actions were willful, malicious, fraudulent, and oppressive, and were committed with the wrongful intent to injure Black and/or African American workers and in conscious disregard of their rights. By engaging in the conduct set forth above, Defendants acted in violation of California Civil Code section 3294.
- 61. Defendants engaged in and, by their refusal to comply with the law, continue to engage in, unlawful employment harassment based on race, including a pattern or practice of unlawful conduct and unlawful disparate impact discrimination, unless they are enjoined pursuant to the police power granted by Government Code sections 12920 and 12920.5, from failing or refusing to comply with the mandates of the FEHA, Government Code section 12900 *et seq*.
- 62. Unless Defendants are enjoined, pursuant to Government Code section 12965(c), from failing or refusing to comply with the mandates of the FEHA, Black and/or African American workers' right to seek or hold employment free of unlawful harassment, discrimination, and retaliation will continue to be violated.
 - 63. By reason of the continuous nature of all Defendants' unlawful conduct, the

employment practice for an employer "to discriminate against the person in compensation or in

terms, conditions, or privileges of employment," because of that person's race.

- 79. Defendants discriminated against Black and/or African American workers by paying them less than non-Black workers because of race in violation of Government Code section 12940, subdivision (a).
- 80. Defendants intentionally discriminate against Black and/or African American workers in compensation. For example, Defendants assigned them to contract or other positions with lower pay and limited growth opportunities, awarded them lower or no bonuses or equity, more frequently denied them promotions and levelling opportunities, and afforded them fewer advancement and other professional opportunities than their non-Black counterparts.
- 81. Defendants' policies, practices, and/or procedures have resulted in unlawful employment discrimination and unlawful disparate impact discrimination against Black and/or African American workers with respect to compensation opportunities. For example, Defendants assigned African Americans to contract or other positions with lower pay and limited growth opportunities, awarded them lower or no bonuses or equity, denied them promotions and levelling opportunities more frequently, and afforded them fewer advancement and other professional opportunities than their non-Black counterparts.
- 82. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer harm, including but not limited to lost earnings, lost benefits, lost future employment opportunities, and other financial loss.
- 83. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer non-economic harm, including but not limited to emotional pain, humiliation, embarrassment, belittlement, frustration, and mental anguish, in an amount to be determined at trial.
- 84. Defendants' actions demonstrate that they will continue to engage in the pattern or practice of unlawful employment discrimination and unlawful disparate impact discrimination prohibited by FEHA unless they are enjoined pursuant to the police power granted by Government Code sections 12920 and 12920.5 from failing or refusing to comply with the mandates of FEHA, Government Code section 12900 *et seq*.

terminating the employment of Black and/or African American workers.

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- 93. Defendants' policies, practices, and/or procedures have resulted in unlawful disparate impact discrimination against Black and/or African American workers with respect to discipline. For example, Defendants more frequently and more severely disciplined Black and/or African American workers than non-Black workers, including but not limited to more frequently issuing written warnings and reprimands, denying levelling opportunities, and terminating the employment of Black and/or African American workers.
- 94. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer harm, including but not limited to lost earnings, lost benefits, lost future employment opportunities, and other financial loss.
- 95. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer non-economic harm, including but not limited to emotional pain, humiliation, embarrassment, belittlement, frustration, and mental anguish, in an amount to be determined at trial.
- 96. Defendants' actions demonstrate that they will continue to engage in the pattern or practice of unlawful employment discrimination and unlawful disparate impact discrimination prohibited by FEHA unless they are enjoined pursuant to the police power granted by Government Code sections 12920 and 12920.5 from failing or refusing to comply with the mandates of FEHA, Government Code section 12900 et seq.
- 97. Defendants' actions were willful, malicious, fraudulent, and oppressive, and were committed with the wrongful intent to injure Black and/or African American workers in conscious disregard of their rights. By engaging in the conduct set forth above, Defendants acted in violation of California Civil Code section 3294.
- 98. Unless Defendants are enjoined, pursuant to Government Code section 12965(c), from failing or refusing to comply with the mandates of the FEHA, Black and/or African American workers' right to seek or hold employment free of unlawful discrimination will continue to be violated.
- 99. By reason of the continuous nature of Defendants' unlawful conduct, the continuing violations doctrine is applicable to all violations alleged herein.

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- 116. Defendants intentionally discriminated against Black and/or African American workers in terminations.
- 117. Defendants' policies, practices, and/or procedures have resulted in unlawful disparate impact discrimination against Black and/or African Americans with regards to termination.
- 118. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer harm, including but not limited to lost earnings, lost benefits, lost future employment opportunities, and other financial loss.
- 119. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer non-economic harm, including but not limited to emotional pain, humiliation, embarrassment, belittlement, frustration, and mental anguish, in an amount to be determined at trial.
- 120. Defendants' actions demonstrate that they will continue to engage in the pattern or practice of unlawful employment discrimination and unlawful disparate impact discrimination prohibited by FEHA unless they are enjoined pursuant to the police power granted by Government Code sections 12920 and 12920.5 from failing or refusing to comply with the mandates of FEHA, Government Code section 12900 *et seq*.
- 121. Defendants' actions were willful, malicious, fraudulent, and oppressive, and were committed with the wrongful intent to injure Black and/or African American workers in conscious disregard of their rights. By engaging in the conduct set forth above, Defendants acted in violation of California Civil Code section 3294.
- 122. Unless Defendants are enjoined, pursuant to Government Code section 12965(c), from failing or refusing to comply with the mandates of the FEHA, Black and/or African American workers' right to seek or hold employment free of unlawful discrimination will continue to be violated.
- 123. By reason of the continuous nature of Defendants' unlawful conduct, the continuing violations doctrine is applicable to all violations alleged herein.
 - 124. Plaintiff DFEH requests relief as described herein.

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SEVENTH CAUSE OF ACTION

Employment Discrimination Because of Race - Constructive Discharge (Gov. Code, § 12940, subd. (a))

- 125. DFEH incorporates and realleges all previous allegations as if fully set forth herein.
- 126. Government Code section 12940 subdivision (a) states that it is an unlawful employment practice for an employer "to discriminate against the person in compensation or in terms, conditions, or privileges of employment," because of that person's race.
- 127. Defendants constructively discharged Black and/or African American workers in violation of Government Code section 12940, subdivision (a). Defendants intentionally created or knowingly permitted working conditions to exist that were so intolerable that a reasonable person in their position would have had no reasonable alternative, except to resign. Black and/or African American workers resigned as a result of these conditions. For example, the stress, fear, and frustration from the severe and pervasive racial harassment, the risk of a physical or verbal altercation and escalation with harassers, the blatant discrimination of the workplace, the disproportionately severe discipline doled out by Defendants' management, and the futility of complaining to Defendants' management, representatives, and human resources department, all of which were known to Defendants, made the working conditions so intolerable that many Black and/or African American workers resigned.
- 128. Defendants intentionally discriminated against Black and/or African Americans with regard to constructive discharge.
- 129. Defendants' policies, practices, and/or procedures have resulted in unlawful disparate impact discrimination against Black and/or African Americans with regard to constructive discharge.
- 130. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer harm, including but not limited to lost earnings, lost benefits, lost future employment opportunities, and other financial loss.
- 131. As a result of Defendants' unlawful employment practices, Black and/or African American workers suffered and continue to suffer non-economic harm, including but not limited to

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emotional pain, humiliation, embarrassment, belittlement, frustration, and mental anguish, in an

- Defendants' actions demonstrate that they will continue to engage in the pattern or practice of unlawful employment discrimination and unlawful disparate impact discrimination prohibited by FEHA unless they are enjoined pursuant to the police power granted by Government Code sections 12920 and 12920.5 from failing or refusing to comply with the mandates of FEHA, Government Code section 12900 et seq.
- Defendants' actions were willful, malicious, fraudulent, and oppressive, and were committed with the wrongful intent to injure Black and/or African American workers in conscious disregard of their rights. By engaging in the conduct set forth above, Defendants acted in violation
- Unless Defendants are enjoined, pursuant to Government Code section 12965(c), from failing or refusing to comply with the mandates of the FEHA, Black and/or African American workers' right to seek or hold employment free of unlawful discrimination will continue to be
- By reason of the continuous nature of Defendants' unlawful conduct, the continuing violations doctrine is applicable to all violations alleged herein.
 - Plaintiff DFEH requests relief as described herein.

EIGHTH CAUSE OF ACTION

Retaliation

(Gov. Code, § 12940, subd. (h))

- DFEH incorporates and realleges all previous allegations as if fully set forth herein.
- Government Code section 12940 (h) states that it is an unlawful employment practice for "any employer, labor organization, employment agency, or person to discharge, expel, or otherwise discriminate against any person because the person has opposed any practices forbidden under this part or because the person has filed a complaint, testified, or assisted in any proceeding under this part."
 - 139. After Black and/or African American workers engaged in protected activities, such as

complaining to Defendants' production associates, leads, supervisors, managers, staffing agency representatives, and human resources department, Defendants took adverse employment actions against these workers. Such adverse employment actions included but were not limited to denial of bonuses, promotions, and other professional opportunities; denial of a reasonable accommodation; negative performance reviews; disciplinary write-ups; forced transfers to less desirable assignments or locations; constructive discharge; and termination.

- 140. As a result of Defendants' unlawful employment practices, aggrieved Black and/or African American workers suffered and continue to suffer increased risk of injury, actual work injuries, lost earnings, lost benefits, lost future employment opportunities, and other financial loss as well as non-economic damages, including but not limited to, emotional pain, humiliation, embarrassment, belittlement, frustration, and mental anguish, in an amount to be determined at trial.
- 141. Defendants' actions were willful, malicious, fraudulent, and oppressive, and were committed with the wrongful intent to injure Black and/or African Americans and in conscious disregard of their rights. By engaging in the conduct set forth above, Defendants acted in violation of California Civil Code section 3294.
- 142. Defendants engaged in, and by their refusal to comply with the law, continue to engage in, unlawful retaliation, including a pattern or practice of unlawful conduct and disparate impact of the same, unless they are enjoined pursuant to the police power granted by Government Code sections 12920 and 12920.5, from failing or refusing to comply with the mandates of the FEHA, Government Code section 12900 *et seq*.
- 143. Unless Defendants are enjoined, pursuant to Government Code section 12965(c), from failing or refusing to comply with the mandates of the FEHA, African American workers' right to seek or hold employment free of unlawful discrimination, harassment, and retaliation will continue to be violated.
- 144. By reason of the continuous nature of Defendants' unlawful conduct, the continuing violations doctrine is applicable to all violations alleged herein.
 - 145. Plaintiff DFEH requests relief as described herein.

violations doctrine is applicable to all violations alleged herein.

By reason of the continuous nature of Defendants' unlawful conduct, the continuing

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of two years.

Economic damages and equitable relief, including but not limited to reinstatement

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1	and/or front pay, pay adjustments, backpay, lost wages and benefits (including base pay, incentive			
2	pay, pension benefits and awards), in an amount to be proven at trial;			
3	3.			
4	4.	Injunctive relief;		
5	5.	Declaratory relief;		
6	6.	Prejudgment interest, as required by law;		
7	7.	Attorneys' fees and costs to the Department of Fair Employment and Housing; and		
8	8.	Other relief the Court deems to be just and proper.		
9				
10	DATED: February 9, 2022		DEPARTMENT OF FAIR EMPLOYMENT	
11			AND HOUSING	
12			<u>/s/ Siri Thanasombat</u> By: SIRI THANASOMBAT	
13			Attorneys for the Department of Fair Employment and Housing	
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DEMAND FOR JURY TRIAL Plaintiff DFEH hereby demands a trial by jury on all claims. Dated: February 9, 2022 DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING /s/ Siri Thanasombat By: SIRI THANASOMBAT Attorneys for the Department of Fair Employment and Housing -39-