

**DEPARTMENT OF FAIR EMPLOYMENT & HOUSING**

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DFEH Online Case Filing System Now Available in Spanish

Spanish-Speaking Attorneys and Members of the Public Can Use Spanish-Language Portal to File Intake Forms and Access Case-Related Documents

Sacramento – The California Department of Fair Employment and Housing (DFEH) announced today that its online case-filing and case-management system can now be viewed in Spanish. Launched in November 2017, the case-management system, the Cal Civil Rights System (CCRS), allows individuals to submit online intake forms to DFEH, the first step in filing a complaint for investigation. CCRS also allows individuals to schedule intake interviews, to view the status of the cases they are involved in, send notes to DFEH staff, and upload documents directly into the case file.

By clicking on “CCRS en Español” on the home page of the system, users of CCRS will enter a fully Spanish-language version of the portal. Other parties in the same case will still be able to view the portal in English.

“The launch of a Spanish-language portal takes us another step toward ensuring that all Californians have ready access to the services DFEH provides,” said DFEH Director Kevin Kish. “We are delighted to be able to offer this option.”

DFEH continues to accept intake forms and inquiries filed by mail, by email (contact.center@dfeh.ca.gov), in person at one of our offices, or by phone at 800-884-1684 (voice), 800-700-2320 (TTY) or California’s Relay Service at 711. DFEH also offers on-demand interpretation of more than 240 languages for callers who need language assistance. Please note that CCRS en Español will translate only the case-filing portal itself, and not case-related documents.

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The DFEH is the state agency charged with enforcing California’s civil rights laws. The mission of the DFEH is to protect the people of California from unlawful discrimination in employment, housing and public accommodations and from hate violence and human trafficking. For more information, visit the DFEH’s web site at www.dfeh.ca.gov.

