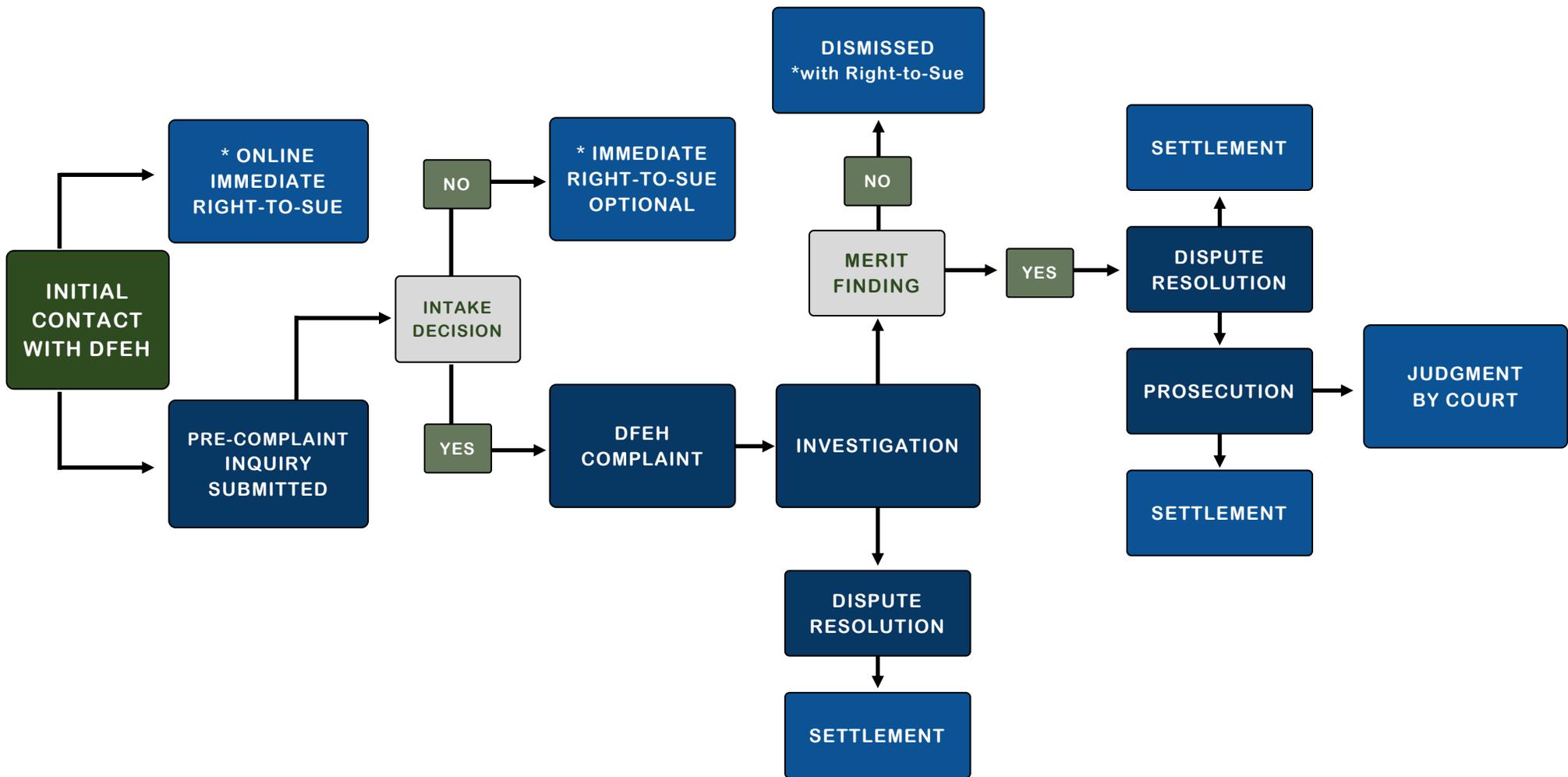




DEPARTMENT OF FAIR EMPLOYMENT & HOUSING COMPLAINT FLOWCHART



* Immediate Right-to-Sue is for employment complaints only